

# SENIOR COACH CELEBRATION

call outline

Your transformation is an inspiration to others! It's time to celebrate your new Senior Coach, and encourage them on their journey to optimal wellbeing.

### Purpose of the conversation:

- Celebrate them & continue to build a relationship
- Find out their next desired goal
- · Confirm their basic skills
- With permission, outline next steps

# Always start out by asking, "What do you enjoy about coaching so far?"

• Then let them talk and listen for clues. You'll hear if they are excited, ready to touch more lives, or a little hesitant or discouraged. Their responses will guide your conversation.

## Then ask, "Where would you like to go from here?"

- Based on their answer, the conversation will go 1 of 3 ways
  - » Ready for more clear desire to grow
  - » Confused don't know if they want to grow
  - » Content happy where they are right now, no real desire to do more
- If they are ready for more and have a desire to grow:
  - » Help them understand what YOU think is possible, and what that might look like from an earnings standpoint in terms of Clients, new Coaches, and Senior Coach teams.
  - » Then, (if their goal is Executive Director, for example), "How would an extra \$2k/month impact your life/budget/stress, etc.?"
- If they are confused and don't know if they want to grow
  - » Explore their why as a Coach and help awaken them to how  $\mathbf{OPTA}\mathsf{VIA}^{\texttt{@}}$  might be a solution for what they are seeking
- If they are content and happy where they are, simply move into confirming basic skills

#### **Confirm basic skills**

- How are your Client support efforts going? [Listen to response]
  - » Comfortable sharing **OPTA**VIA on your own?
  - » Using the **OPTAVIA Success System**?
  - » Moving to one day a week for Client support?
  - » Health Assessment or Wellbeing Evaluation on each Client?
  - » Following up?
  - » Identifying Coach Candidates ready to pay it forward?
  - » Using social media?
  - » Connecting to the Community & support available?



# If applicable, introduce new items (based on their desired goal)

- Review the importance of the MAP
- Discuss Certification
- Explore sponsoring
  - Out of your first 5 Clients, who are your one or two best Coach Candidates? [Listen to response]
  - » When ready, teach them to start bringing on Coaches and why that will benefit them and their Clients.

# Encourage them to visit OPTAVIA® LEARN and other Community & support resources available

## Wrap up

- Help them define clear action steps
- · Remind them about team coaching
- Send them (or guide them) to the MAP Video (when applicable)